

Board of Directors (Public)

Item 5.1

Subject: Performance Assessment using the Strategic and Operational Dashboards **board report**

Date of meeting: 31st March 2015

Prepared by: Tony Grayson, Head of Information Services

Presented by: Dr Mark Jackson, Director of Research & Informatics

Data Quality Rating	BAF Ref	Impact on BAF Risk Rating?
Mixed	1, 2, 4, 5, 6, 7, 8, 9	None

1. Executive Summary

The purpose of this paper is to present an update on Trust performance for the period ending 28th February 2015.

2. Background

The Trust uses two dashboards to review performance:

- A strategic dashboard, where measures reported are those developed to track implementation of the Trusts strategy.
- An operational dashboard, that reports all of the measures used to assess operational performance month to month.

3. Issues

Strategic Objectives

Achieving all strategic objectives measures for quality & experience, service & innovation, and stakeholder.

Currently red rated for - value, turnover rate between 1-2 years service (voluntary) and staff sickness

Exception reports from the Executive Directors accountable are attached.

Performance Report Summary

Currently red rated against year to date targets for number of falls, 18-weeks admitted pathways, 18-weeks incomplete pathways, 26-weeks admitted, non-admitted and incomplete pathways, cancelled operations (including 28-day guarantee), and staff sickness.

Other indicators in addition to the above which are failing in month are in-hospital deaths which is rated red for the month of February 2015.

Never events, SUIs and adverse events (red) have also been rated as red, with an exception report for SUIs in February 2015.

For details on financial indicators please refer to the Finance Report.

4. Conclusion

The strategic and operational dashboards report performance for the Trust up to and including February 2015.

5. Recommendations

The Board of Directors are asked to note Trust performance and associated exception reports.